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warming
bristol
communities

FREEPOST RSAE-LYGG-CULE
Warming Bristol Communities
Centre for Sustainable Energy
BRISTOL
BS3 4AQ



warming bristol communities

Warming Bristol Communities is a project providing energy saving advice, by working with black, Asian and other minority ethnic groups, aiming to promote neighbourhood-wide action and improve the quality of life for those who need it most.

The project is managed by the Centre for Sustainable Energy, and funded by Big Lottery and Comic Relief.

We are working in partnership with: Bangladesh Association | Bright Project | Bristol Debt Advice Centre | Bristol Pakistani Community Welfare Organisation | Care & Repair | Citizens Advice Bureau | Somali Advice Centre | Somali Resource Centre | St Pauls Advice Centre

Call us free on **0800 082 2234**
Email us at wbc@cse.org.uk

Centre for Sustainable Energy
3 St Peter's Court, Bedminster Parade, Bristol BS3 4AQ
0117 934 1400 | www.cse.org.uk | registered charity 298740

warming bristol communities

We help people from black, Asian and other minority ethnic communities who:

- find it difficult to pay their gas or electricity bills
- are in debt to an energy supplier
- live in a cold, damp home



What we can do for you

We are here to offer energy advice to black, Asian or other ethnic minority residents of Bristol.

We can help you if...

- you are struggling with high fuel bills or in debt to your energy supplier
- your home feels cold and damp and you struggle to stay warm

We work with volunteers from your **community** who understand you and the everyday issues you face.

We can show you how to use less **electricity and gas** so that you save money on your fuel bills, and how to make your home feel warmer and cosier.

So, why not get in touch?



Do you want advice on how to make your home feel warmer and cosier?
We can help



Do you sometimes struggle to pay your gas or electricity bills?
We can help



Does your home have patches of damp and mould?
We can help

You can call us free on **0800 082 2234**
You can email us at wbc@cse.org.uk
Or just fill in the form, tear it off and post it to us (no stamp needed).



I would like **Warming Bristol Communities** to help me with:

- Dealing with high fuel bills or fuel debt
- Making sure I receive any benefits I'm entitled to
- Heating and insulating my home adequately
- Relieving my home of damp and condensation
- Other energy saving advice

✓ Tick all the boxes that apply to you

My details

Name _____

Title _____ Date of birth _____

Address _____

Postcode _____ Phone _____

Email _____

Ethnicity _____

Nationality _____

Do you require an interpreter? Which language? _____

DATA PROTECTION: I understand the information supplied on this form may be used by the Centre for Sustainable Energy (CSE) for the purposes of managing the installation of energy efficiency measures, monitoring and evaluation of the Warming Bristol Communities (WBC) scheme and improving services to customers. I understand that I may be contacted by the Energy Saving Trust and/or CSE for the purpose of giving impartial energy advice in relation to the WBC scheme. I give permission for CSE to pass my details to project partners for the purpose of the WBC scheme and to contact the Department for Work and Pensions (DWP) on my behalf if necessary. I also give permission for project partners or the DWP to pass personal information to CSE for the purpose of the WBC scheme.

Signature _____ Date _____

Once you've filled in this form, tear it off, fold it over and stick it down using the gummed strip, then put it in the post. No stamp needed. One of our advisors will be in touch with you shortly.

