

energise

PROMOTING SUSTAINABLE ENERGY, POLICY AND PRACTICE

Successful start for new South West energy advice centre

The region's top energy agencies combine to manage the Energy Saving Trust's new advice centre

Launched three months ago with events in Bristol and Plymouth, the South West Energy Saving Trust advice centre has hit its stride with record numbers of people across the region contacting the advice line by phone, email or post.

The advice centre is one of a network of 21 across the UK, providing independent, impartial advice on energy efficiency, micro-renewables and green transport to millions of households at local level.

The centre manager is Celia Minoughan who said: "Since going live back in October, we've taken more calls than any other

advice centre in the network. On virtually day one, we were hit by a 'perfect storm' of events including fuel price hikes and Gordon Brown's announcement of help for householders. The number of calls broke all records, but we rose to the challenge."

Celia heads a small team which also includes Mark Fortune (Operations Manager) and Eleanor Yeo (Marketing Manager). They are based at the Innovation Centre on the campus of Exeter University in South Devon.

The advisors – some 26 of them – are based at four 'hubs' in Bristol, Plymouth, Swindon, and Camborne in Cornwall. They work for the four organisations which manage the delivery of the advice centre through their joint venture, Energy Advice South West Ltd, and include CSE plus Community Energy Plus (based in Cornwall), Severn Wye Energy Agency (based in Gloucestershire) and Westcountry Energy Action (based in Devon).

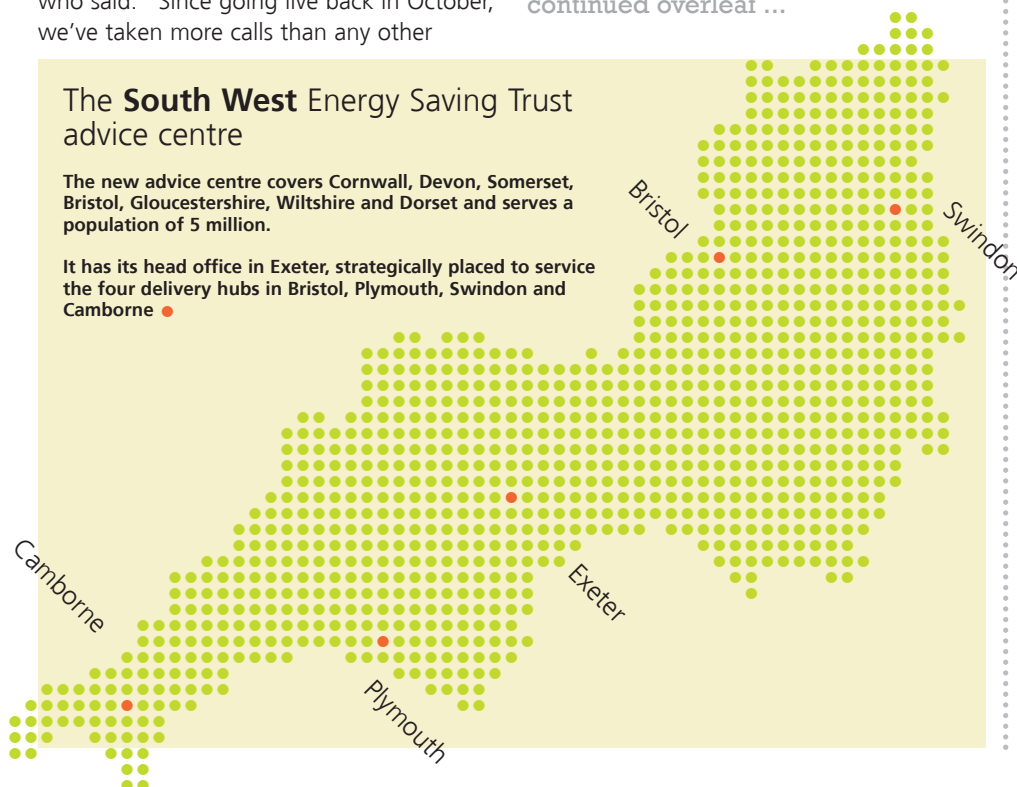
The advice centre is already putting together an exciting series of events for 2009-10. Chief among these is the Homes for Good sustainable homes and gardens exhibition in Exeter on 17-18 April

continued overleaf ...

The South West Energy Saving Trust advice centre

The new advice centre covers Cornwall, Devon, Somerset, Bristol, Gloucestershire, Wiltshire and Dorset and serves a population of 5 million.

It has its head office in Exeter, strategically placed to service the four delivery hubs in Bristol, Plymouth, Swindon and Camborne



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(see homesforgood.info). Along with the Forestry Commission and Devon County Council, the advice centre is a sponsor of this event which is now in its third year and has become a firm favourite in the sustainable-living calendar.

Here, among the eco-building suppliers, architects and renewable energy companies, a team of advisors will show visitors how to cut their energy use and invite them onto the 'driving simulator', a specially developed exhibit that tests your low-carbon driving skills.

The advice centre will also be attending the Devon County Show (21-23 May), the Bath & West Show (27-30 May) and the Royal Cornwall Show (4-6 June).

Still working locally ...

But the rolling of the six smaller county-based advice centres into a larger regional one doesn't mean that we're losing touch with the grassroots. CSE's energy advisors will still be found at smaller community events, in the high street, in village halls and at places of work where we'll meet the public and give much-valued energy advice.

Sarah Jeffrey, CSE's energy advice manager said: "One of CSE's strengths is that we understand energy advice on the ground, and we'll continue to get out and about as we did before - it's too much fun to give up. And to prove it, here are some snapshots of Bristol events in 2008 where we had a stall".



Where we were ... (1) Bristol Festival of Nature; (2) a city-centre bulb swap; and (3) the St Pauls Carnival.

To speak to an energy advisor call free on **0800 512 012**

Making national energy policy work in the regions

A political challenge for the Secretary of State, Ed Miliband, at the Department of Energy and Climate Change

Amongst the challenges for the Secretary of State, Ed Miliband at the Department of Energy and Climate Change (DECC), he needs to ensure his department and others engage more effectively with the regions to deliver energy policies.

This is the conclusion of a study from the CSE written for DECC's predecessor in Whitehall, the Department for Business, Enterprise and Regulatory Reform.

The study exposed a limited understanding and a lack of systematic consideration across Whitehall of the key roles regional bodies can play in supporting the delivery of national energy policy. As a result, valuable opportunities to stimulate and align regional action with national priorities are being missed.

The study, entitled 'On the same map?*', looks at the areas of energy policy which have a strong regional

dimension and maps the necessary relationships between relevant parts of Whitehall and regional bodies.

Simon Roberts, CSE's Chief Executive who led the study, said: "We were pleased to find pockets of good understanding and practice in linking national and regional energy policy work. However, in spite of the value which such approaches have clearly delivered, these were the exception.

"Improving knowledge of what regions can deliver and introducing a more systematic approach to the regions on energy issues across Whitehall is relatively straightforward. And it could have significant benefits, but it won't happen without purposeful intervention in the new department."

*S Roberts (2008): *On the same map? A snapshot of the relationships between UK energy policy and the English Regions.* (cse.org.uk/pdf/pub1112.pdf). Contact simon.roberts@cse.org.uk for details.

South West facing up to energy challenges

More than 100 people representing business, public sector, and environmental and community organisation have been involved in the South West Energy Debate in the second half of 2008. The Regional Development Agency brought in CSE to help conclude the process that had started in 2007.

The Energy Debate formed part of a wider examination of key challenges for the South West that will shape future development across the region. Central to the energy debate has been the need to achieve rapid reductions in carbon emissions and ensure the availability of affordable and secure energy services while also realising the economic development benefits of doing so within the South West region.

A major seminar at the Watershed last July led into two workshops on energy demand reduction and securing low carbon energy supplies. Outputs of the seminar and workshops and a final 'Findings and Proposals' paper can be found at cse.org.uk/pdf/news1340.pdf. The exercise will inform the next Integrated Strategy for the South West.



Pricing: is it a route to sustainable energy use?

A report written by CSE for the National Consumer Council explores how energy tariffs might be used to cut overall electricity and gas use

One way for energy suppliers to incentivise lower energy use among customers – and help meet statutory obligations to reduce carbon emissions – is to change the way they price gas or electricity.

But can this be done in a way that is also fair to low-income consumers and financially viable for the companies involved? In other words, is there a tariff that balances the three ‘pillars’ of sustainable development:

environmental sustainability, social justice and economic efficiency?

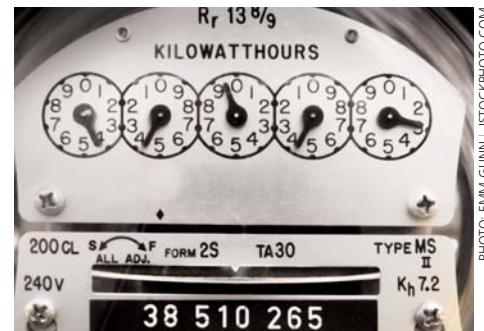
This was the question that CSE’s William Baker and Vicki White hoped to answer in a report commissioned by the National Consumer Council and entitled ‘Towards sustainable energy tariffs’.

The study found that no single price structure for gas and electricity scores highly on all three pillars of sustainability; current tariffs score more strongly on the economic objective (unsurprisingly, since they are drawn up by the energy companies themselves), while proposed alternatives focus on one or two objectives and do not adequately address all three.

However, the report does identify four options by which tariffs and non-tariff policies could improve energy sustainability. These include:

1) *Further development of existing policy*: where suppliers offer incentives to the better-off to reduce their consumption and invest in low-carbon measures and offer their low-income customers meaningful social tariffs to protect them from price rises and grants to cut their energy use.

2) *Rising block tariffs*: where the first ‘block’ of a household’s energy consumption is cheap, and subsequent blocks cost progressively more. The report stresses that low-income consumers with high levels of consumption (e.g. the disabled) could lose



Is there a way of pricing household gas and electricity that reduces domestic consumption but which is also fair for low-income households and makes commercial sense?

out under such a tariff which would have to be carefully tested before introduction.

3) *Variable VAT rates*: whereby gas and electricity consumption is taxed at e.g. 5% up to a certain threshold and e.g. 20% above this - possibly at even a greater rate for higher levels of consumption. This would have a similar (but less pronounced) effect to rising block tariffs (above).

4) *Feed-in tariffs*: Along with these options, the report recommends the introduction of a feed-in tariff for small-scale renewable energy – conditional upon investment in energy efficiency measures in the property.

For details contact vicki.white@cse.org.uk, or read ‘Towards sustainable energy tariffs’ at cse.org.uk/pdf/pub1111.pdf

Personal carbon allowances: feasible and fair – but not yet favoured

Personal carbon allowances – or ‘individual carbon trading’ – was judged by the Government to be “an interesting concept ... ahead of its time” in a report published last year. However, it has committed only to keep a cautious ‘watching brief’ on research into the idea.

Under a personal carbon allowances (PCA) scheme, individuals would get an equal allowance to cause carbon emissions which would be surrendered when paying for fuel and flights. Those who emit more than average would have to buy allowances from those who emit less – or cut their own emissions.

Drawing on four studies, two of which involved CSE, Defra concluded that a PCA system is feasible and relatively fair.

But it expresses concern that the anticipated costs of developing and operating the scheme may outweigh the benefits of each individual having their own carbon allowance. Defra compared PCAs with more limited schemes, for example those that would cap the emissions of ‘top-end’ entities like energy suppliers, petrol retailers and airlines.

Simon Roberts, CSE’s Chief Executive, urged the government to maintain an active interest in the issue: “As a result of the studies, there is now far more understanding of how a PCA scheme can work, what it might cost to run, and who the winners and losers might be. But the studies have also exposed gaps in knowledge, and

before putting the issue of PCAs on ice - the ‘wait-and-see’ approach - these gaps should be filled.”

These thoughts were echoed by MPs on the Environmental Audit Committee who described PCAs as a “radical” idea with “potential to engage the population in the fight against climate change”.

Defra’s full study, including the two reports with CSE’s involvement, can be found at tinyurl.com/5ffe4



Not ready for take-off? Individual carbon trading, which could require frequent air travellers to buy ‘carbon credits’, is a ‘radical’ and politically challenging concept

Lifting people out of fuel poverty: what would it cost?

According to a report co-authored by CSE, the bill is put at £9.2 billion, but this still wouldn't reach the worst off

The cost of eliminating fuel poverty in England for all but the poorest households in England is £9.2 billion. This is the finding of a study entitled 'How much?', carried out by CSE, the Association for the Conservation of Energy and Dr Richard Moore for the Eaga charitable trust.

The study looked at measures that could be undertaken to reduce residential energy use such as loft and cavity wall insulation, more efficient heating systems, solid wall insulation and renewables.

It found the income and occupancy level of some households is so low that measures such as these couldn't lift the householders out of fuel poverty. For this group only an increase in income would lift them from the ranks of the fuel poor.

Furthermore the study showed that – with the exception of cavity wall insulation – measures are not being installed at a sufficient rate to meet the Government's legally binding target of eradicating fuel poverty in vulnerable homes by 2010 and in all homes by 2016, wherever practically possible.

Ian Preston, CSE's senior analyst, said: "This study clearly shows that neither the Government's own fuel poverty programme, Warm Front, nor the energy suppliers' schemes support the measures needed in

sufficient volumes. Basically, we're not going far enough, or fast enough.

"If the Government is serious about meeting targets then it would ensure that these programmes both step up the number of measures installed, and expand the list of measures.

"Currently there are more than 4 million fuel poor households in the UK suffering from the misery of cold damp homes.

"If the Government is serious about meeting targets it should step up the number of measures installed, and expand the list of measures"

Failure to provide the measures needed represents a major gap in Government policy."

In response to the recommendations of the report, Alan Simpson, MP, Chair of the Parliamentary Warm Homes Group, tabled an Early Day Motion calling for a cross-departmental task force to ensure that the Government meets its statutory fuel poverty targets in the short, medium and long term.

The report can be downloaded from cse.org.uk/pdf/pub1110.pdf and is a sister to the 'How low?' study which maps the measures needed to reduce emissions by 80%, see cse.org.uk/pdf/pub1102.pdf

Moving on ... fuel poverty pioneer takes post at Consumer Focus



William Baker (left), who for nearly 10 years was the Centre for Sustainable Energy's Senior Researcher on fuel poverty, has joined Consumer Focus, the national organisation

championing consumer interests.

From his CSE role of researching fuel poverty William now holds a key national post campaigning to bring it to an end.

During his time at CSE, William focused on the failures of the energy market to deliver benefits to more vulnerable households, and helped expose:

- The very poor deals represented by the so-called social tariffs then offered by energy suppliers
- The importance of energy efficiency in fuel poverty alleviation, alongside better incomes, improved advice services and effective tariff structures
- The improved effectiveness of community-engaged, locally organised and delivered solutions to fuel poverty
- The value of improved information on the distribution of fuel poverty at a local level and the importance of local authorities as leaders of change

Simon Roberts, CSE's Chief Executive, said: "William has made a huge contribution to national understanding of the nature and causes of fuel poverty and the effectiveness of different solutions. He often broke new ground and exposed previously hidden failures of national policies, providing analysis which has subsequently become widely accepted.

"While we take forward this work at CSE, it is good to know William is now in a great position to advocate policies and programmes which will deliver greater social justice in energy policy. We wish him well."

Parliamentary action to make UK homes 'fuel poverty-proof'

CSE has joined a coalition of organisations recently urging MPs to back the Fuel Poverty Bill, which was adopted as a Private Members' Bill by David Heath MP and due to go before the Houses of Parliament for its second reading in March 2009.

The Bill aims to 'fuel poverty-proof' the homes of those living in fuel poverty and bring properties up to the energy efficiency standards enjoyed by modern houses. It also requires social tariffs to be provided for people by energy suppliers whilst their homes are being improved.

The Bill would ensure that households' energy use is reduced by up to 70 per cent. More than 100 MPs are required to attend the reading of the Bill to stand any chance of it becoming law. The results were still awaited at the time of writing, so watch this space.



Business as usual is not enough

CSE's ambitious Warm Streets project could see a four-fold increase in home insulations across the county of Somerset

CSE is aiming for a 'step-change' in the take-up of energy efficiency measures in Somerset with the roll-out of previously piloted Warm Streets project.

Working in partnership with Scottish and Southern Energy and local authorities across the county, the project aims to quadruple the rate of insulation activity achieved by Warm & Well, the scheme that Warm Streets replaces.

The target for the first year of operation is over 8,000 installed insulation measures (lofts and walls) compared to 10,000 in the five years of Warm & Well.

CSE's head of advice, Sarah Davies, is in no doubt about the scale of the job. "It's an ambitious undertaking that will require a high degree of co-ordination and targeting. But if we are actually going to tackle the twin challenges of cold homes and carbon emissions and make lives better for people, we need to be ambitious; business as usual isn't enough!"

Warm Streets was piloted last winter

with support from Defra and Scottish & Southern Energy.

The project offers substantial discounts – of at least 50% – on loft and cavity wall insulation to everyone living within participating local authority areas (see below).

But the service may even be free (subject to funding) if:

- you are 70 or over
- you are 60 or over and on a low income
- you have children under 16 living at home and are on a low income
- you receive certain state benefits

Warm Streets will initially target neighbourhoods with concentrations of low-income households and people over 70 – ensuring that it reaches the most needy first – but will also help any household keen to cut their soaring fuel bills and curb their carbon emissions.

Warm Streets covers Sedgemoor, Mendip, West Somerset, Taunton Deane, Bath & North East Somerset, South Somerset and North Somerset. For more information about the project contact helen.richardson@cse.org.uk

Warm Streets

What the scheme provides ...

- A basic home energy survey
- Free cavity wall and loft insulation measures for priority groups
- Significantly discounted (up to 50%) cavity wall and loft insulation for all other households
- Heating system upgrades (for those on eligible benefits via referral to the Government's Warm Front grant scheme)
- Free benefits checks and assistance in making claims (eligible households)



Warm Streets aims to reach the most needy first, targeting neighbourhoods of lower-income households and people over 70, like in this urban street.

Mendips: working for better social housing

People living in the Mendips are enjoying warmer homes and lower bills, thanks to a partnership between CSE and Mendip Housing Association.

We joined forces with the housing association back in 2007 and have carried out a number of different projects aimed at helping residents in the area improve their energy efficiency and cut their bills since then.

These include home visits

for residents and training sessions for housing association staff to explore the benefits of energy efficiency and what practical steps people can take to help cut their fuel bills.

Tenants are encouraged to shop around for best deals on gas and electricity and are made aware of the

“The work has helped many people in the Mendips cut their fuel bills and save money”



various social tariffs that could help reduce their fuel bills, but which are not widely advertised.

Staff from CSE have also held a number of group sessions with residents and visited the homes of those in need of more support.

CSE's support is tailored to the residents' needs and helps them to save money, use their heating systems efficiently, remove damp

and condensation and stay warmer. As well as this, we demonstrate low-cost and no-cost ways they can save energy at home through simple actions and behaviour.

CSE's Louise Rutterford, the Project Manager, said: "The work has been extremely successful so far. Many people living in social housing across the Mendips have cut their fuel bills and saved money thanks to the help and advice we have been able to offer them, with the aid of Mendip Housing Association."

For more information contact louise.rutterford@cse.org.uk

PHOTO: YEO VALLEY



Yeo Valley's Wills Barn, edged with solar panels, sits in beautiful countryside overlooking Blagdon Lake

Energy, the countryside and organic yoghurt...

CSE teams up with Yeo Valley, one of the UK's top organic brands, to bring energy education to Somerset schools

School children in Somerset will soon have the opportunity to transform the way they think and act on energy consumption - and do it in a lovely rural setting - thanks to CSE's new project 'Energy in the Countryside'.

Based at Wills Barn education centre, the restored barn belonging to leading organic dairy, Yeo Valley, the project is designed to help children and their families become 'energy-wise'.

The facility, which overlooks Blagdon Lake in Somerset and is surrounded by organic farmland, is a model for energy efficiency and renewable energy. CSE's project



Left, CSE's Beccy Waite and her fan-assisted wind power demonstration. Right, head teachers have the whole world in their hands

will explore how delivering energy education in the countryside also enhances the learning experience.

Education Project Manager, Gaynor Lewis, said: "Children will be able to see at first hand what is at stake with climate change, and this will help them to better understand the links between energy and biodiversity and how their energy use can have a direct consequence on the natural world."

The project launches for children in March, but workshops for teachers - and head teachers - in which they are trained to deliver the children's sessions have already been run successfully. The aim of the teacher sessions is to disseminate the results of the project to existing networks of energy educators, so that the benefits of 'Energy in the Countryside' will be sustained long beyond the period of funding.

This project is supported by the Ernest Cook Trust. To find out more about CSE's education projects, visit cse.org.uk/education

Free energy workshops for schools

CSE helped to show how children in North Somerset could stay warm over the festive period - by helping them create Christmas-themed energy efficient homes.

Pupils aged five and six at Burnham-on-Sea infant school learnt about the benefits of home insulation, and went on to build their own energy efficient houses which were put on display at the school's Christmas Fair. A CSE energy advisor was on hand to offer further advice to parents and carers about keeping warm at Christmas.



To learn more about CSE's work in schools email rebecca.waite@cse.org.uk

Bristol Schools are 'gone with the wind'

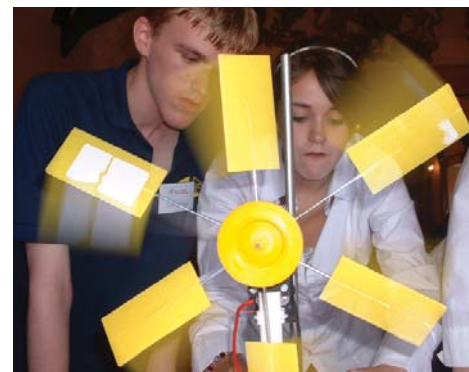
Thanks to funding from world-leading renewable energy engineering consultancy Garrad Hassan, CSE has been expanding its series of wind-power workshops to more schools and more young people.

The Garrad Hassan Wind Workshops encourage students to experiment with the principles of wind turbine design. Their investigations look at how the length, width and pitch of wind turbine blades affect the power output. Then, using a desk fan and a range of simple materials, students can design a turbine that gives the maximum output, measured using a small voltmeter.

As Beccy Waite of CSE's education team explained: "Through experiment and testing, the students learn how the energy of the wind can be transferred to a turbine, and how its design affects the amount of energy generated."

The workshop can be tailored to suit key-stages 2 and 3. Teachers interested in having the workshop at their school should email rebecca.waite@cse.org.uk or call 0117 934 1403.

Andrew Garrad of Garrad Hassan is a trustee of CSE. See garradhassan.com



Bristol students (top) experiment with various designs of turbine at a CSE wind workshop. No doubt gaining added appreciation of Bristol's three new wind turbines at Avonmouth docks (below) at the same time.

PHOTO: ECOTRICITY

Advice service will help planners with renewable energy developments

'Expert support network' goes live in February

A new network of renewable energy experts has been recently set up to help planners across England. The Expert Support Network, which went live in February, consists of experts from a variety of backgrounds – including noise and landscape specialists – providing free, independent and impartial advice and guidance to local authority planners.

CSE is working on the project in association with the Department of Energy and Climate Change and the Department for Communities and Local Government.

Energy and Climate Change Minister, Mike O'Brien said about the network: "We recognise planning is a key challenge to increasing the amount of green projects in the UK, which is why we are trialling a new Renewables Expert Support Network. This will be a one stop shop for any local authority planning officer who has received plans

for proposed renewable energy installations or is helping to develop local policies."

Planning officers across England can now tap into the new network of experts for advice and guidance on renewable energy projects and policy development.

The network will give planning officers the opportunity to receive advice, information and guidance from a suitable renewable energy specialist on specific issues relating to their work. The network will offer planners free support of up to one-day's worth of an expert's time typically via telephone and e-mail.

Planning Minister, Iain Wright said: "We have already introduced new rules to ensure planners must promote green growth. This Expert Support Network is a highly useful new resource giving planners direct access to specialist professional advice on renewables."

For details of the advice network, see planningrenewables.org.uk/expertsupport. The website is currently undergoing a complete redesign; visit again to see the new and improved site at the end of March.

Main picture: a phalanx of wheeled bins of rubbish awaiting incineration at a waste-to-energy plant. Renewable energy installations such as this – or a windfarm (inset) – represent new territory to many planners and councillors who can now call on the advice service and website being developed by CSE to make informed decisions.



Radio 4's Liz Barclay tops the bill at 'buzzing' CAfE conference

More than 200 people attended the 2008 Community Action for Energy (CAfE) conference, which took place in November at Oxford Town Hall.

The sixth annual event was entitled 'Communities Cutting the Cost of Carbon', and aimed at community activists developing local responses to the twin challenges of climate change and rising energy costs.

A number of speakers attended, including Radio 4's Liz Barclay, presenter of 'You and Yours', and the Greening Campaign's Terena Plowright.

Amy Kinnear, who led the programme, said: "This year's conference buzzed with excitement and was a huge success, with delegates coming from all over the UK.

"Amidst the financial crisis, rising fuel prices and climate change, communities have a vital role to play in demonstrating practical ways to cut both the financial and environmental costs of our energy supply and use."

Delegates called the event 'excellent', and found speakers 'inspiring and helpful'. One even thanked organisers for having 'highly motivated people' and for creating 'a very positive energy'.

CAfE is a national programme from the Energy Saving Trust, which helps and supports a range of community energy initiatives.

Call Community Action for Energy on **0844 848 0077** or see energysavingtrust.org.uk/cafe

energise

30 years of action on sustainable energy

This year sees CSE marking its 30th birthday. Founded originally in a pub by four people with shared concerns about rising fuel costs, resource depletion and environmental degradation, the charity's first initiative in the early 1980s was the refurbishment for public display of a derelict solid-wall house in a side-street of Bedminster, Bristol. Now back in Bedminster, just round the corner from the original 'Low Energy House' (today owned by a housing co-op), CSE has a staff of more than 40 and a national reach.



was the refurbishment for public display of a derelict solid-wall house in a side-street of Bedminster, Bristol. Now back in Bedminster, just round the corner from the original 'Low Energy House' (today owned by a housing co-op), CSE has a staff of more than 40 and a national reach.

Simon Roberts praises the foresight and imagination of the original founders: "Without their initial spark, CSE would not now be in the position where we can genuinely help individuals, communities, local authorities and the government turn their commitments to a low carbon future into practical reality."

CSE is planning to use the anniversary to share our 30 years of experience, showing what we've learned from our work and how these lessons can be more effectively applied in future. A number of events are planned over the course of the year. (Date for your diaries: 30 June 2009, Bristol. Watch this space, and cse.org.uk.)

Supporting local artists

With the aim of adding visual interest and stimulation to our working environment, CSE approached Spike Island, a contemporary art and design centre close to our new Bristol offices for support. With the help of Lucy Byart, the then-director, we identified four local artists whose work now hangs on our walls generating plenty of praise, a little criticism and much conversation. Visitors have plenty to say about Philippa Lawrence's photos of wrapped dead trees (detail above), John Wood & Paul Harrison's screenprint and Judy Rodrigues monumental meadow painting (detail left).



Staff news

A warm welcome to new colleagues: **Will Anderson** (senior researcher), **Elsbeth Banks** and **Chloe Lemoult-Wasserman** (advice team), **Lucy Lloyd-Price** and **Danielle Barrett** (community initiatives such as Community Action for Energy), **Michael McClelland** (administrator for Warm Streets) and **Matthew Rees** (communications and publicity). And welcome back to **Rachel Coxcoo** and **Verity Saunders**, who have both returned from maternity leave. At the same time, it's farewell and good luck to **Kristina Ambrose**, **William Baker**, **Adam Charters**, **Lucy Hellier**, **Vanessa Hennigan**, **Amy Kinnear**, **Helen Lacey**, **Kevin Lindergaard**, **Laura Thomas** and **Mike Wilcox** all of whom have moved on to pastures new since the last edition of *Energise* way back in 2008.

Centre for Sustainable Energy

promoting sustainable energy policy and practice

The Centre for Sustainable Energy (CSE) is a national charitable company, established in 1979. We seek energy solutions that engage people and communities to meet real needs for both environmentally sound and affordable energy services. We offer:

- training in sustainable energy
- educational resources
- impartial energy advice
- research and consultancy
- community-based initiatives
- policy analysis

Energise is produced 2-3 times a year and distributed free on request.

Who's who at CSE

Chief Executive

Simon Roberts

Advice, Education & Community Initiatives

Sarah Davies (Head of Advice, Education & Community Initiatives); Elspeth Banks (Student Placement - Advice); Danielle Barrett (Community Energy Advisor); Helen Cooper (Senior Project Worker); Liz Dagger (Community Outreach Worker); Trudy Dove (Student Placement); Karen Dutton (Energy Advisor); Morgan Griffin (Energy Advisor); Sarah Jeffrey (Energy Advice Services Manager); Chloe Lemoult-Wasserman (Energy Advisor); Gaynor Lewis (Education Project Manager); Michael McClelland (Warm Streets Administrator); Lucy Lloyd-Price (Community Project Manager); Lisa Pinchen (Senior Energy Advisor); Helen Richardson (Energy Advice Project Manager); Louise Rutterford (Senior Project Worker); Pauline Sandell (Fuel Poverty Advisor); Verity Saunders (Senior Project Manager); Mark Tyler (Energy Advisor); Rebecca Waite (Education Project Worker); Jamie Walters (Senior Energy Advisor)

Research & Policy Analysis

Joshua Thumim (Head of Research & Policy Analysis); Will Anderson (Senior Researcher); Ian Preston (Senior Analyst); Zoe Redgrove (Senior Research Worker); Vicki White (Senior Research Worker)

Technical Consultancy & Training

Simon Lewin (Head of Technical Consultancy & Training); Stephen Andrews (Senior Technical Project Worker); Claire Chambers (Project Manager); Louisa Haines (Senior Technical Project Worker); Martin Holley (Senior Technical Project Manager); Anna Watts (Lead Trainer)

Development and Communications

Janine Michael (Head of Development); Rachel Cox Coon (Senior Development Manager); Matthew Rees (Communications & Publicity Officer); Jonathan Twomey (Senior Development Manager); Tim Weisselberg (Communications & Publicity Manager)

Finance & Human Resources

Sarah Frankish (Head of Finance & Human Resources); Jane Harris (Office Assistant); Kirsty Mitchell (Office Administrator); Julia Stephens-Parr (Financial Administrator)



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